

20-20 LIVEORDER

Be more productive with a few clicks of the mouse

Be more productive with 20-20 LiveORDER, a web order entry solution that allows you to submit orders

electronically to multiple manufacturers simultaneously and track order status updates in real time.



PROFILE

20-20 LiveORDER is part of 20-20 LiveSUITE, our next-generation Electronic Order Processing (EOP) solution. It allows dealers from the kitchen, bath, office and closet industries to submit orders to multiple manufacturers, with just a few clicks of the mouse.

THE CHALLENGE

Finding ways to be more productive is a business priority. For dealers, having to manually send purchase orders to multiple manufacturers is a time-consuming, inefficient and error-prone process. Fax machines are out-dated and electronic transmission can be tedious if separate applications must be used for each manufacturer.

THE SOLUTION

Increase your productivity with 20-20 LiveORDER, a full featured, web-based order management solution that allows you to simultaneously submit orders to multiple manufacturers. It is the only product that automatically generates electronic purchase orders from your 20-20 Design KIT files. 20-20 LiveORDER reduces order processing time and increases productivity thereby lowering your costs.

WHAT IS 20-20 LIVEORDER?

20-20 LiveORDER is a web-based order management solution that allows you to electronically manage, submit and track orders with manufacturers who are using 20-20 LiveLINQ. The solution allows you to submit orders to multiple manufacturers from a single logon, thereby saving time and reducing errors. What's more, as a 20-20 Design user, you can save more time by automatically generating electronic purchase orders from your 20-20 KIT files.

Real-time order status communication between you and manufacturers is possible with 20-20 LiveORDER so orders can be tracked at every step of the order's lifecycle. The ability to attach detailed information such as drawings and instructions and engage in Live Chat further reduces the possibility of errors and order processing times.

HOW DOES IT WORK

For 20-20 Design users, submitting an order is a simple 3-step process:

1. Upload 20-20 Design KIT file to automatically generate electronic purchase order(s)
2. Enter bill to/ship to information (along with any desired file attachments)
3. Submit the order (or request for quote) with a simple click of a button

Non 20-20 Design users can use 20-20 LiveORDER's integrated html forms to enter and submit their orders.

All users can also use 20-20 LiveSPEQ, 20-20's online product configurator, to browse, select, configure and order products from subscribing manufacturers' integrated catalogs – without the need for a 20-20 Design KIT file.

BENEFITS

- 20-20 LiveORDER makes life easier. Click the send button one time and 20-20 LiveORDER generates all your purchase orders, then automatically distributes them to the manufacturers involved in your design.
- Say good-bye to your fax machine and hello to automation. You can increase profitability by eliminating slow, limited, and error-prone communications by fax and paper.
- Save time and money by automating your entire order process from design to delivery. Electronic ordering systems have a proven history of high return on investment (ROI) and 20-20 LiveORDER integrates easily with your order processing applications or ERP systems.
- Improve customer satisfaction with information that is easily accessible at every step of the order's lifecycle. With 20-20 LiveORDER, the status of an order is tracked in real time and helps you collaborate with your partners.



FEATURES

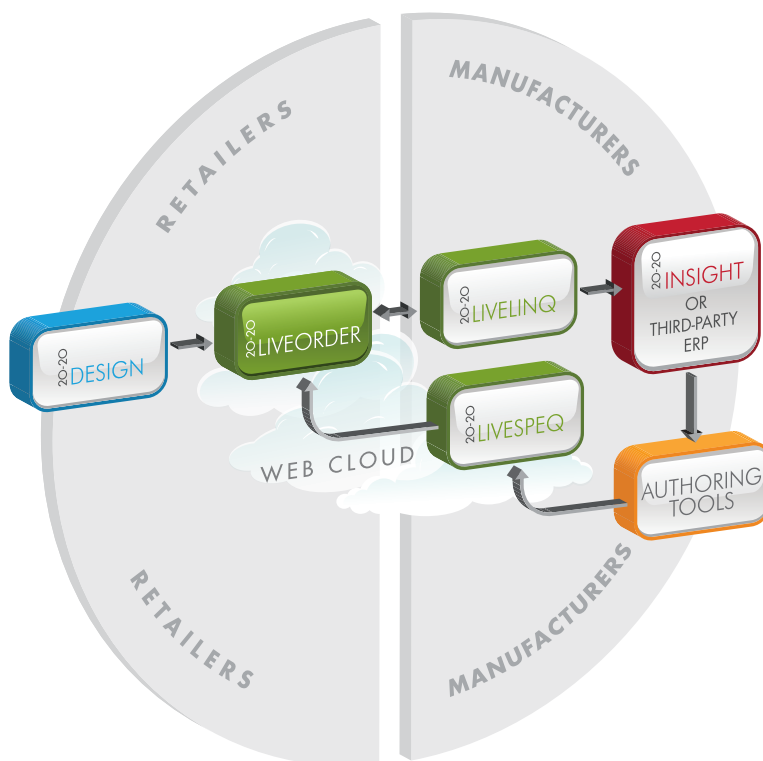
- Single portal for dealers to submit orders to all their manufacturers
- Web-based solution, avoiding the need for client-side desktop software
- Turn-key solution, no need to install additional hardware or software
- Electronic trail of all orders, files and communication
- Bi-directional communication with the ability to send item-level messages, attachments and pricing on any purchase order
- Integrated support for Live Chat capability with subscribing manufacturers
- Detailed order information through attached drawings, sketches, instructions, etc.
- Line item messaging, file exchange capability, Live Chat, message tracking and alerts

WHY IS 20-20 LIVEORDER DIFFERENT?

20-20 LiveORDER saves you time by allowing you to electronically submit orders to multiple manufacturers with a single click. Only 20-20 LiveORDER can save you even more time by automatically generating electronic purchase orders from your 20-20 Design KIT files. The result is more time saved and more productivity.

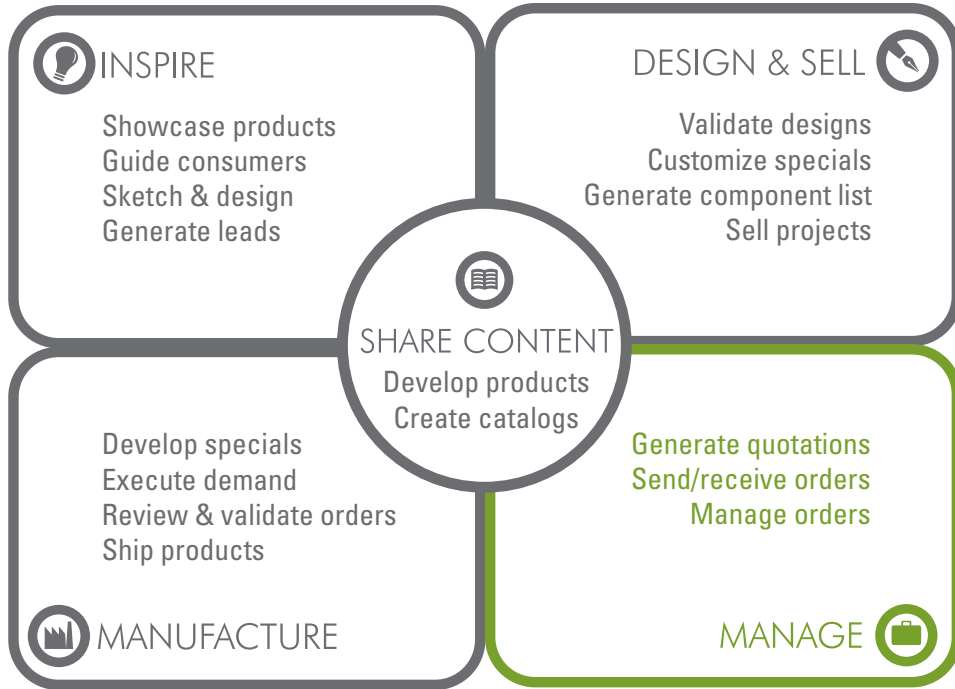
PRODUCT LINE

This software is part of a series of integrated applications.



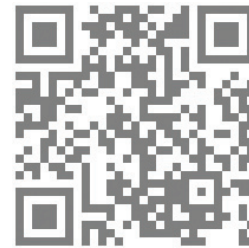
SYSTEM RECOMMENDATIONS

- Internet connection
- Browser (IE or Firefox)
- To generate electronic orders automatically from a 20-20 KIT file, 20-20 Design V8.1 and above is required



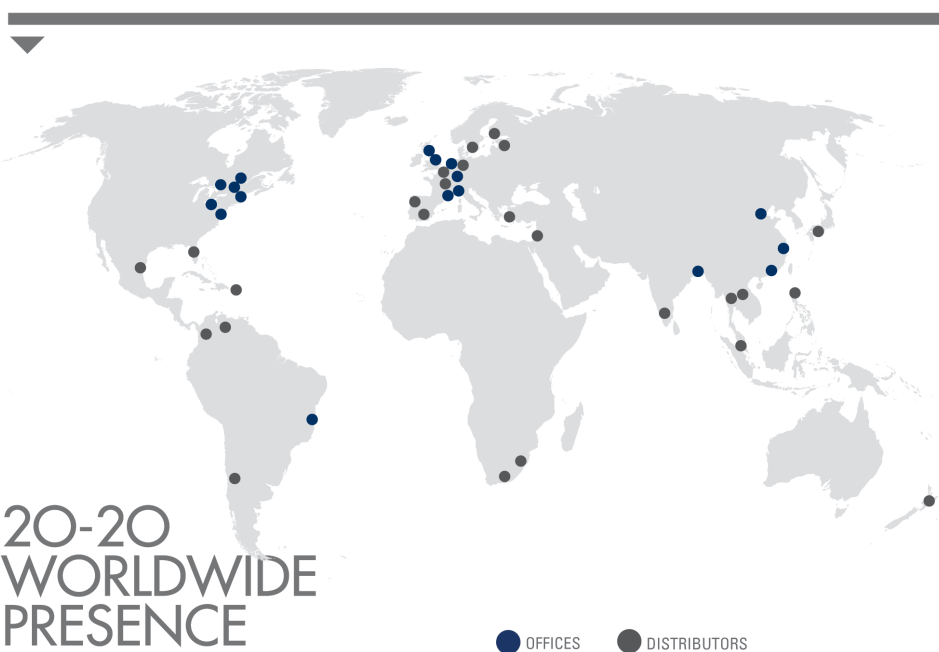
PRODUCT LINES

With 20-20 Technologies' unique end-to-end suite of software, all functions of the interior design process – from inspiration to completion – can be integrated, with less duplication of effort and more productivity.



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